



## RESPONSE

### Alert duty manager

#### Call an ambulance

- Call 000 immediately if patron is unconscious or ill.
- Advise victim to seek medical attention if an ambulance is not called.

#### Call police

- Call 000 if the incident is an emergency or the police number on this card for help or advice if the incident is a non-emergency.

#### Ensure safety of person and do not leave them alone

- Take the person to a staff area or quiet place in the venue.

- Make sure someone responsible is with the victim.

#### Record details in an incident book to assist police in gathering evidence:

- patron's name
- drinks served
- actions taken by staff (e.g. called police, advised to seek medical attention)

#### Retain evidence for police as it may prove useful for forensic evidence:

- secure victim's glass and drink
- preserve CCTV footage

## CONTACT DETAILS

### EMERGENCY RESPONSE

000 for police or ambulance  
112 from mobile phones

### POLICE ASSISTANCE (non-emergency)

Phone the local police number  
in your area or:

**NSW**

131 444

**VIC**

03 9247 6666

**SA**

131 444

**ACT**

131 444

**TAS**

131 444

**QLD**

07 3364 6464

**WA**

131 444

## FURTHER ADVICE

### CRIME STOPPERS

(all jurisdictions except Tasmania)

1800 333 000

### CRIME STOPPERS TASMANIA

1800 005 555

### LIQUOR LICENSING AUTHORITY

**NSW** Office of Liquor, Gaming  
and Racing 02 9995 0300

**VIC** Dept of Justice  
(Consumer Affairs) 03 9655 6259

**SA** Office of the Liquor &  
Gambling Commissioner  
08 8226 8410

**ACT** Dept of Justice and  
Community Safety 02 6207 0400

**TAS** Dept of Treasury & Finance  
(Liquor & Gaming) 03 6336 2261

**QLD** Dept of Tourism, Fair Trading  
and Wine Industry Development  
07 3224 7108

**WA** Dept of Racing, Gaming & Liquor  
08 9425 1888

**NT** Office of Racing, Gaming  
& Licensing  
(Darwin) 08 8999 1800  
(Alice Springs) 08 8951 5000



**Think drink spiking**  
It's a serious issue

The best way to prevent drink spiking is to follow Responsible Service of Alcohol Guidelines.

Drink spiking is adding alcohol, other drugs or a combination of drugs to someone's drink without their knowledge or consent.

The most commonly used drug in drink spiking is unrequested alcohol.

## THE FACTS

- Most victims are female but drink spiking also happens to males.
- Prank spiking is the most prevalent form of drink spiking with most perpetrators having no criminal intent.
- Extra unrequested alcohol is the most commonly used drug in drink spiking.
- It is suspected that drink spiking with alcohol may occur frequently but goes unreported.
- Research suggests that two thirds of drink spiking incidents occur in licensed premises.
- There is community and media concern about drink spiking and a need to provide a consistent response.

## ALCOHOL

Research suggests unrequested alcohol is the most common substance used to spike drinks by:

- adding a tasteless spirit to a non-alcohol drink,
- giving a person a double or triple, or
- adding shots to other drinks.

## GOVERNMENT RESPONSE

The National Project on Drink Spiking aims to raise awareness of drink spiking amongst key stakeholders, including liquor industry staff, and enhance and support their:

- knowledge of the extent of drink spiking and associated criminal victimisation,
- capacity to effectively respond to drink spiking, and
- preventative efforts to stop or reduce drink spiking.

Staff should know how to respond to an incident of drink spiking.

### THERE IS A NEED TO:

- improve practices used to respond to and prevent drink spiking,
- encourage reporting of drink spiking:
  - provide staff with more information, and
  - improve consistency of recording and reporting procedures.
- change attitudes to drink spiking by treating each case seriously, and
- provide a consistent response.

## HOW STAFF CAN HELP

### PREVENTION

- Do not encourage or promote irresponsible behaviour.
- Follow Responsible Service of Alcohol guidelines:
  - do not sell alcohol that leads to rapid consumption, such as double or triple shots, or laybacks,

### POSSIBLE SYMPTOMS OF DRINK SPIKING

- Memory loss
- Nausea
- Vomiting
- Unconscious

- be aware of unusual beverage requests, such as beer with a nip of vodka, and
- decline patron requests to add extra alcohol to unknowing friends' drinks.
- Remove unattended glasses.
- Report suspicious behaviour.

### POSSIBLE RESULTS

Some of these symptoms can result in serious consequences for the victim, such as:

- motor vehicle and/or pedestrian accidents,
- robbery,
- overdose/poisoning,
- assault,
- sexual assault or rape,
- unsafe sex, and
- serious injury.

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